

7 Questions to Ask Your **POS VENDOR**



Choose a color that matches your decor and theme. In sync with brand image. Wonderfully modern. Super reliability and durability. Small footprint design to save counter space

*When evaluating POS Systems, differences are sometimes determined AFTER THE SALE...
...here are some suggestions that we think are important to ask before you buy!*

ADVANTAGES OF A POS SYSTEM

1. You want to service customers faster during "rush" periods.
2. You want to get daily sales totals without spending money on a computer. You can get info from your POS remotely from anywhere and from any mobile device.
3. Competition is everywhere. You want to have promotional capabilities such as gift card and loyalty programs to attract more customers. Our system has them built in, no monthly fees.
4. You want to staff properly when needed but not overstaff when business is slower.

7 QUESTIONS TO ASK BEFORE YOU PURCHASE YOUR POS SYSTEM

QUESTION #1: Is your software based in the US and do you get 24/7 US-based support for an entire year for free, or do you just get 90-days and then have to pay a large fee for an annual contract?

QUESTION #2: Is there ANTI-THEFT features available that do not permit employees to delete transactions by restarting the POS? (for example- if you have one cashier, they ring up a sale, and customer gives them cash and then they restart the system and the transaction is gone (and they keep the money)?

QUESTION #3: Does your system have a biometric fingerprint module to prevent your employees from fraudulently punching in another employee if they are not at the store – to save on payroll costs and improve security to combat employee theft?

QUESTION #4: If you're not at the store, can your POS automatically email you reports to tell you how your store is doing? Can you view reports from any computer or mobile device, for free?

QUESTION #5: Does the POS system have a sleek design to save you countertop space, free of many cables and dust making your transaction friendlier, no screen to get in the way of you and your customer?

QUESTION #6: Does the POS include integrated, time & attendance to control labor costs, a fully integrated gift card and loyalty program, printable coupons and text messaging?

QUESTION #7: Is your POS an industry standard open database, [Microsoft SQL](#) (relational database server) or does it have an Access database or closed other databases (which will slow down your system as time goes on)?